

How higher gas costs impact your natural gas bill

At Spire, we're committed to providing you with the safe, reliable energy you need in an affordable manner.

Your natural gas bill may be higher this winter. Here's why:

Changes in natural gas cost

The largest part of the increase on your bill is likely due to the increased cost of natural gas. This recent increase was caused by higher gas costs during Winter Storm Uri in February 2021, combined with higher than usual costs for this winter heating season. Both factors have led to higher energy bills for customers across the Midwest, including Missouri.

On Nov. 30, 2021, the cost of natural gas increased for Missouri customers.

The cost Spire pays for natural gas is what customers pay for the gas—**with no mark up**.

Rate review changes

On Dec. 23, 2021, new delivery rates went into effect after a year-long review by the Missouri Public Service Commission (PSC).

The impact for Missouri customers is an increase of about 2.8% or \$1.72 per month for the typical residential bill. **This increase is not related to the cost Spire pays for natural gas and is a significantly lower increase in comparison.**

This increase also includes recovery of costs to operate, maintain and upgrade natural gas pipelines across our Missouri service areas—so we can continue to deliver the safe, reliable energy you depend on.

 To learn more about the new rates, visit SpireEnergy.com/RateChange.

Understanding your Spire bill

Here's a closer look at the charges on your monthly bill.

Your Spire bill is made up of three costs:

Delivery

These costs include charges for Spire to deliver gas to you, and to maintain and upgrade pipelines and infrastructure so you and your community continue to receive safe, reliable natural gas service.

Natural gas cost

This is the cost of the natural gas, which is passed on to you with **no mark up by Spire**.

Taxes

For residential customers, the municipality where you have your natural gas service assesses these taxes. This amount is collected and paid directly to the municipality with **no mark up by Spire**.



Ways we're helping customers

We understand that any increase to bills can be concerning. That's why we're:

Helping customers access assistance

For customers who are struggling to pay their natural gas bills, our team of dedicated community support specialists is here to help.

They can help customers access funding from multiple sources as well as set up payment arrangements and budget billing to help reduce the impact of the higher gas costs.

This year, there's more assistance available to help more customers, with several assistance funding sources offering double the assistance for qualifying individuals.

And, if you rent your home and have been impacted by the pandemic, there are programs available that provide assistance with rent—and utility bills.



Learn more at SpireEnergy.com/Assistance. To get started and talk with a team member who can help, contact us at **800-887-4173**.

Spreading the gas cost increase over three years

We developed a plan—approved by the PSC—to spread out the impact of the natural gas cost increase over three years.

As a result, Spire customers in eastern Missouri have the lowest cost of gas in Missouri and some of the lowest in the bi-state area among customers served by other gas utilities.

Offering tips to reduce energy usage—and manage your energy costs

Being aware of your energy use is an important step in managing your energy costs. In colder temperatures, it takes more energy to fuel and warm your home. And if the cost of gas is higher, then your bill will be higher.

Access simple tips that can help reduce your energy usage at SpireEnergy.com/Tips.

